

WARRANTY CERTIFICATE

Please complete the following details and retain with the original purchase docket

Owner's Name:

Address:

Suburb: State: Postcode:

Model No(s) : Serial No:

Date of Purchase:/...../..... Invoice No.

Installer's Name: Installer's Telephone No:



TERMS OF WARRANTY ELECTRONIC EQUIPMENT

PURCHASER WILL BE CHARGED AT JJ ELECTRICAL MANUFACTURING- GAYRAD'S STANDARD CHARGE OUT RATES IF:-

- the problem is not covered by these terms of Warranty (e.g. damage, problems or failure resulting from improper or faulty installation)
- If there is nothing wrong with the Product (e.g. instructing Purchaser on the operation of the Product);
- if the Purchaser is unable to provide Proof of Purchase validating that the Product is within the Warranty Period.

JJ ELECTRICAL MANUFACTURING-GAYRAD WILL DETERMINE WHETHER THE FAULT IS WARRANTY RELATED.

- Prior to calling for Warranty, please ensure you refer to your Operating Instruction Manual and in particular the Troubleshooting Section.
- It is also recommended that you speak to your Installer before making a Warranty call.

1) Terms of Warranty

a) Subject to these terms of warranty, the Product is warranted by JJ Electrical Manufacturing-Gayrad to be free from defects in materials and factory workmanship for the period set out in the table below. JJ Electrical Manufacturing-Gayrad does not warrant installation.

MODELS	PRODUCT GROUP	WARRANTY PERIOD
ZF16-1050Hz, ZF16-750HZ, ZF10-1050Hz, ZF10- 750HZ, ZF180-1050Hz, ZF180-750Hz,	TONE FILTERS	12 MONTHS

b) JJ Electrical Manufacturing-Gayrad will repair or replace, at its option, the Product or any part of the Product that its examination shows to be defective.

c) The repair or replacement shall be performed during the hours 8:30am to 5:00pm weekdays excluding public holidays by JJ Electrical Manufacturing-Gayrad at a time convenient to JJ Electrical Manufacturing-Gayrad. Repair by non-authorised agents may void the Warranty.

d) The Warranty of the Product requires that in addition to all other conditions, the Purchaser conducts regular and/or preventative maintenance as may be specified by JJ Electrical Manufacturing-Gayrad (e.g. Operating Instructions) and required by the level of usage and the usage environment.

e) The Purchaser may only obtain the benefit of the Warranty if the Purchaser:

i) notifies JJ Electrical Manufacturing-Gayrad within 30 days of a defect developing, that a claim is being made under this Warranty;

ii) provides, in support of the claim made under this Warranty, a Proof of Purchase.

f) This document represents the only warranty given by JJ Electrical Manufacturing-Gayrad and no other person or organisation is authorised by JJ Electrical Manufacturing-Gayrad to offer any alternative.

2) Exclusions

This Warranty does NOT cover:

a) damage, problems or failure resulting from improper operation and/or inadequate maintenance by the Purchaser (refer to Purchaser's Responsibilities section below);

b) Use of these products in locations and situations outside of the Product Purpose will void this Warranty (e.g. under direct sunlight, mounted on high vibration areas, radiated heat etc);

c) damage, problems or failure resulting from improper or faulty installation. The Product must be installed by a Qualified Installer. Where applicable, Certificate(s) of Compliance must be obtained by the Purchaser from the Qualified Installer and presented to the Authorised Service Representative.

d) damage, problems or failure caused by factors external to the Product including, but not limited to, faulty or poor external electrical wiring, incorrect or faulty power supply, voltage fluctuations, over voltage transients or electromagnetic interference;

e) damage, problems or failure caused by acts of god, fire, wind, lightning, flood, storm, vandalism, earthquake, war, civilian destruction, misuse, abuse, negligence, accident, pests, animals, pets, vermin, insects, spiders or entry of foreign objects or matter into the Product such as dirt, debris, soot or moisture;

f) damage, problems or failure caused by weather including, but not limited to, hail, salt or other corrosive substances damage as a result of the normal effects of being exposed to the weather or as a result of atmospheric fallout;

g) product which has been installed in a portable or mobile building, structure or application including, but not limited to, a caravan or boat;

h) any consumable item supplied with the Product including, but not limited to, fuses;

i) installation components that may be attached to the Product. These include, but are not limited to, control wiring, fabricated or added components. These items remain solely the responsibility of the Qualified Installer;

j) installations where electrics/electronics may be subjected to moisture/chemicals (e.g. swimming pools or nurseries);

k) any repair, which is needed as a result of an accident, misuse, abuse or negligence;

l) any damage caused by air flow obstructions or foreign objects blocking vents;

m) product that is utilised in an environment (indoor & outdoor) outside its specified operating range;

n) any ancillary components of a filter installation including, without limitation, control wiring, ducting and fabricated or added components;

o) fair wear and tear to the Product.

4) Limitations

a) Product fitness for purpose and overall system design, sizing and application are not the responsibility of JJ Electrical Manufacturing-Gayrad. This includes but is not limited to heat load calculations, air flow and system balancing.

b) This Warranty does not apply to any Product the Installation Site of which is outside Australia.

c) Except where inconsistent with the Purchaser's statutory rights and the rights given by this Warranty, all other warranties and all liability of JJ Electrical Manufacturing-Gayrad for any direct, special, indirect or consequential loss or damage, any damage or expense for personal injury or any loss or destruction of property arising directly or indirectly from the use or inability to use the Product or any of its parts, or the servicing of the Product, is expressly excluded.

5) Travel, Transport & Access Costs

a) The Purchaser must pay one way for in-transit insurance expenses and/or traveling costs for warranty claims/returns that are required to be performed by JJ Electrical Manufacturing-Gayrad, valid warranty repairs/replacements will be returned at the cost of JJ Electrical Manufacturing-Gayrad.

6) Purchaser's Responsibilities

a) Provide Proof of Purchase.

b) Operate and maintain the Product in accordance with the Operating Instruction, including but not limited to:

I. ensuring that units have unrestricted airflow and adequate clearances;

II. ensuring that additional corrosion protection is applied to the Product if it is installed in a corrosive environment, e.g. close to the sea.

7) Statutory Rights

a) Australian Purchasers have the benefit of statutory rights implied by the Competition and Consumer Act 2010 and similar consumer protection laws in each State and Territory, and nothing in these terms of Warranty has the effect of excluding, restricting or modifying those rights.

b) JJ Electrical Manufacturing-Gayrad goods come with guarantees that cannot be excluded under the Australian Consumer Law. Australian Purchasers are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.